

Online Payments



Convenient Online Rent Payments - Pay Anytime, Anywhere

All East Bay Properties makes paying your rent simple and secure with multiple convenient payment options. Whether you prefer online payments, mobile apps, or cash transactions, we've got you covered with 24/7 access to manage your rent payments from anywhere.

Already have an account? [Access your tenant portal here](#) to make a payment now.

Why Choose Online Rent Payments?

Secure & Safe

Online payments are significantly more secure than mailing checks, with bank-level encryption protecting your financial information.

⚡ Fast Processing

Payments post to your rent account immediately—no waiting for mail delivery or processing delays.

24/7 Convenience

View your charges and make payments online anytime, from anywhere, using your computer or mobile device.

Flexible Options

Choose from multiple payment methods that fit your lifestyle and financial preferences.

Payment Methods Available

eCheck - Direct Bank Transfer

Pay directly from your checking or savings account using your routing and account numbers.

- **Convenience fee:** \$2.49 (effective July 31, 2023)
- **Processing time:** Immediate posting to your account
- **Best for:** Budget-conscious tenants who prefer direct bank transfers

Apple Pay - Mobile Convenience

Pay your rent instantly using Apple Pay through our secure mobile app.

- **How to access:** Download the [Online Portal by AppFolio app](#) from the App Store

- **Convenience fee:** No additional fees beyond standard Apple Pay processing
- **Best for:** iPhone users who want quick, secure mobile payments

Mobile App - Manage Your Account On-the-Go

Take control of your rental account with the free Online Portal by AppFolio mobile app, available for both iOS and Android devices. This convenient app puts all your tenant services right at your fingertips.

Download the App:



App Features:

- Make rent payments with all available payment methods
- View account balance and payment history
- Access lease documents and important notices
- Submit maintenance requests with photo uploads
- Receive push notifications for important updates
- Contact property management directly through the app

The mobile app provides the same secure, full-featured experience as our web portal, optimized for smartphones and tablets. Perfect for busy tenants who need to manage their rental account while on the move.

Credit & Debit Cards - Earn Rewards

Charge your rent to your credit or debit card to earn points, cashback, or manage payment timing.

- **Convenience fee:** Variable based on rent amount (displayed before payment)
- **Accepted cards:** Visa, MasterCard, American Express, Discover
- **Best for:** Building credit history or earning credit card rewards

Electronic Cash Payments - No Bank Account Needed

Pay with cash at thousands of participating retail locations nationwide.

- **Participating locations:** 7-Eleven, CVS, Walgreens, Walmart, Ace Cash Express, Casey's General Stores
- **Find locations:** Visit [PayNearMe location finder](#) and search by zip code
- **Requirements:** Personalized PaySlip (contact us to receive yours)
- **Best for:** Tenants who prefer cash transactions or don't have bank accounts

Getting Started

For New Users - Activate Your Tenant Portal

1. **Request activation:** [Contact our office](#) to receive your activation email
2. **Set your password:** Click the link in the activation email to create your secure password
3. **Log in and pay:** Access your personal tenant portal and follow the simple payment steps

For Cash Payments

1. **Get your PaySlip:** Contact us to receive your personalized payment slip
2. **Find a location:** Use our location finder to identify the most convenient participating store

3. **Make your payment:** Bring cash and your PaySlip to complete your transaction

Need Help?

Our team is here to assist you with setting up online payments or answering any questions about your payment options. Contact us for personalized support and to ensure you're using the most convenient payment method for your situation.

[Online Payments Information Flyer PDF \(English\)](#)

[Folleto de información sobre pagos en línea PDF \(español\)](#)

Contact Information:

- Email: [Contact our office](#)
- Office: 2324 Powell St., Emeryville
- Portal Support: Available through your tenant dashboard

Thank you for being a valued tenant! We appreciate your business and are committed to making your rental experience as convenient as possible.

Source: <https://dev.alleastbayproperties.com/online-payments/>